

16 September 2024

Dr Duncan Pieterse  
Director-General  
National Treasury  
Private Bag X115  
Pretoria  
0001

Dear Dr Pieterse

**Request for assistance in updating website content**

The Office of the Tax Ombud (OTO) requests the National Treasury to replace the outdated OTO complaints form on your website. The form has been updated to include new mandatory fields required by the OTO.

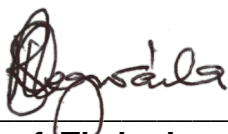
Please find attached the following documents, including the updated complaint form, we request to be uploaded on your website:

- Electronic Complaint Form;
- Complaint Form;
- Complaint Guide; and
- Power of Attorney.

The OTO requests your assistance in updating the website with these new documents.

Your assistance would be greatly appreciated.

Yours sincerely,



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**Prof. Thabo Legwaila**  
Chief Executive Officer